U.S. Patent Application No.: 09/986,354 Attorney Docket No.: 52493.000187

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: : Group Art Unit: 3623

Mathew George Majikes et al.

Examiner Robert D. Rines
Appln. No.: 09/986,354

: Confirmation No.: 5302

Filed: November 8, 2001 :

For: System and Method for Personalizing and

Delivering Insurance-Related Content to :

User :

Mail Stop: AMENDMENT Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

## **AMENDMENT**

Sir:

In response to the Office Action dated October 7, 2010, please consider the following amendments and remarks regarding the above-identified patent application.

Amendments to the Claims begin on page 2 of this Amendment.

Remarks/Arguments begin on page 9 of this Amendment.